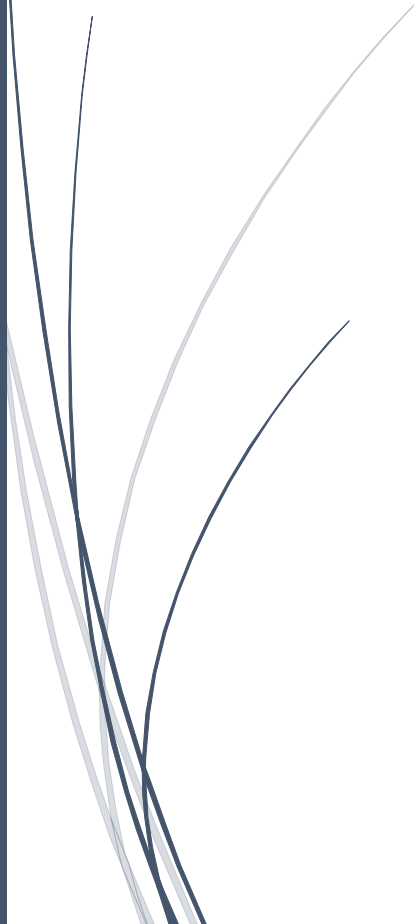




Parent Handbook 2022

5th Edition April 2022



OUR VISION

Empowering our community with water

We are committed to empowering our community to be able to enjoy the water confidently and competently. Not only does this mean equipping our swimmers with water safety and survival skills and stroke techniques, but also the physical, psychological social advantages being able to swim provides.

OUR MISSION

Our mission is to nurture the curiosity of water into a passion enjoyed throughout one's lifetime; a passion made accessible to everyone as we strive to provide the highest standard of learn to swim and water safety education that is personalised, safe, progressive, and fun!

We pride ourselves on our unique purpose-built facility and small private style classes with strong focus on progression and positive outcomes. We are excited to be growing our programs with our students to provide practical, age and environment appropriate education through our Aquatic Adventurers and Junior Lifeguard Programs.

OUR BACKGROUND

Bubble 'n' Kick Swim School was founded 1st September 2019 when our now Managing Director and Senior Coach Kymberlee took over ownership from its previous owners. The first COVID lockdown March 2020 saw Bubble 'n' Kick close our doors as per Government Restrictions, though at the time we didn't know we would not be re-opening at Technology Drive, Warana. The next 49 weeks and 5 days was nothing short of a roller coaster being handed a "Surrender of Lease" 3 months into the lockdown, pulling down our whole setup at 25 Technology Drive and, with pools on trucks and instructors' garages utilised for swim school storage, Kym and her team proceeded to search for our new home, jump through the hoops of Council Approval, and attaining enough funding without bank, broker, or government assistance to get started. March 8th 2021, Bubble 'n' Kick opened in our new home on Cedarbrook Drive, Forest Glen, with 2 pools and a team eager to get back to teaching again. Over the next two years we aim to complete our all-indoor facility, complete with a lap pool, training rooms for courses such as First Aid and CPR, and a creche!



Kymberlee is a graduate paramedic with over 10 years' experience in all roles aquatics- RLSS Lifeguard, AUSTSWIM Instructor, Assessor and Specialty Instructor, ASCTA Bronze Coach and experienced facility manager and program coordinator. As a child Kym received a doctor's kit for her 3rd birthday, inspired to be running lights and sirens saving people. Fast forward a few years, whilst completing her Paramedic Degree Kym responded to a 4-year-old near drowning incident as a lifeguard, successfully resuscitated the child and has since seen he has made a fully recovery. Though equipped with the skills and knowledge of advanced first aid to run lights and sirens saving people, her realization came that more people could be saved preventively by teaching water safety skills and basic stroke technique.

Kymberlee shares her passion for the water with her team of certified AUSTSWIM Instructors who collectively hold over 30 years' experience working with children and teaching learn to swim. We are nationally recognised by the leading organisations of our industry AUSTSWIM, Swim Australia and the Royal Life Saving Society, are a member of the Australian Swim Schools Association and are annual facilitators of Kids Alive Learn2Swim Week.

The design for our centre is everything Kymberlee envisions to provide high quality aquatic education, basic emergency response education, and enable all individuals to experience the benefits swimming and/or aquatic activities can offer. Once complete, our centre will offer:

- Learn to Swim directly to families and through Day Cares, Kindergartens and Primary Schools
- Development squad for fitness and general stroke correction
- Aquatic Adventurers
- Hydrotherapy and rehabilitation services
- First Aid and CPR courses
- AUSTSWIM Instructor Courses
- RLSS Lifeguard and Bronze Medallion courses
- Jnr Lifeguard squads in the pool and in open water.
- Junior Bubblemakers- SCUBA diving!
- Ocean exploration and conservation program

As a swim school it is our goal not to have our students groomed to race and compete, but to have our students competent, confident, and willing to participate in any and all water sports, activities, and social gatherings in, on or around water. We cannot wait to embark on your child's aquatic education journey with you, so welcome aboard! 😊



CONTACT INFORMATION

Address: 4/5 Cedarbrook Drive, Forest Glen 4556

Mobile: 0431 292 881

Email: swim@bubblenkick.com

Website: www.bubblenkick.com

OPEN HOURS

Mon- Fri: 7am- 6pm

Sat: 7am-5pm

Sun: 7am-12pm

*Please Note: Opening times are subject to lesson bookings and may vary slightly from term to term.

RECEPTION HOURS

Mon-Sun: 8am- 12pm

Mon-Fri: 3pm-5:30pm

2022 TERM DATES

Whilst students swim throughout the year, we split the year into four 13-week terms. Bubble 'n' Kick Swim School closes for all QLD Public holidays, as well as two weeks over the Christmas and New Year holidays. Lessons that would fall on these dates will be credited as make-up lessons as outlined under the 'Make-Up Policy'.

2022

Term 1 – 3rd January- 3rd April 2022

Term 2 – 4th April- 3rd July 2022

Term 3 – 4th July- 2nd October 2022

Term 4 – 3rd October- 1st January 2023

Please note the 2021/22 Christmas break will be 19th December- 2nd January 2023. Last day of Lessons for 2022 will be Sunday 18th December. Lessons will resume Tuesday 3rd January 2023.

TERM SCHEDULE

Week 1 **New Term Newsletter**

Week 9 Parent Feedback Week

Week 2

Week 10

Week 3

Week 11

Week 4

Week 12 **Student Assessment Week**

Week 5 Instructor Assessment Week

Week 13 End of Term FUN DAY!

Week 6 **Student Assessment Week**

Week 7 **Mid-Term Newsletter**

Week 8 **Water Safety Week**

FEE STRUCTURE

Learn to Swim

Group Class	\$20/ 30minute lesson
Second Lesson Package	\$32/week (2 regular group lessons per week)
Instructor Requested Private	\$50/ 30minute lesson
Parent Requested Private	\$60/ 30minute lesson
Adapted Aquatics Private	\$60/ 30minute lesson or 2 lessons per week at \$50/ 30minute lesson
Parent Requested Semi-Private	\$30/ child/ 30minute lesson
Adapted Aquatics Semi-Private	\$40/ child/ 30minute lesson
Adult Private	\$50/ 30minute lesson
Adult Group	\$30/ 30minute Lesson
School Holidays Intensives	Refer to current promotion

Extension Programs

10 Session Pass	\$200 or \$120 for students currently enrolled in Learn to Swim Program
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Payment

Our swim school runs on a fortnightly Direct Debit on the 2nd Thursday of each cycle through Debit Success. This payment is equivalent to 2 weeks' worth of lessons for each student on the account, i.e. one student doing one group lesson (\$20 each) will be \$40/ fortnight; two students doing one group lesson will be \$80/fortnight.

[Payment Frequently Asked Questions \(FAQs\)](#)

Do I have to do Direct Debit?

We do need you to complete a Direct Debit form, however if you would prefer to pay upfront we can facilitate that. By paying upfront the Direct Debit will pull from your credit on file rather than your nominated details. This will not charge a transaction fee. Once the credit is used on your account, the Direct Debit will pull from your nominated details. It is your responsibility to ensure there is credit on file if you do not wish for your Direct Debit to deduct from your nominated details.

If I'm paying upfront, why do I need to fill out a Direct Debit Form?

Two reasons: 1, our software requires such details to process your account. No details will cause your account not to pick up the credit on file and cause your account to send arrears notices when you are not actually in arrears. To avoid this, please provide details. 2, your child/ren's spots in classes are yours until you tell us otherwise, which means you are required by the terms and conditions to pay for these classes; by implementing this Direct Debit system, we can ensure all spots are paid spots.

Do I get to pick which day the Direct Debit runs on?

No. Our whole facility runs on the same day- the 2nd Thursday of each fortnight. The Payment request is received by Debit Success between 12am-2am Thursday and sent to the banks/financial institutions after 12pm. It is then processed over 3 business days and we receive payment and the settlement report after business the following Monday. Depending which financial institution you are with to whether it will be deducted on the Thursday or over the following 2 business days. This is out of our control.

What happens if a payment declines?

If your Direct Debit payment declined, your account will be charged a \$10 Rejection Fee. This is from Debit Success however the Bubble 'n' Kick Admin team are responsible for managing it.

The Bubble 'n' Kick Admin team will be notified in the Settlement Report sent to us the following Monday/Tuesday. From this you will receive an email from us notifying you of the decline, the rejection fee, and the total outstanding on your account. You will also have two options to remedy your account-

1. To pay over the counter at your next lesson, before the next Direct Debit cycle runs, **or**
2. For the outstanding amount to be added to the following cycle's payment. If payment is not received prior to the following cycle, the outstanding amount will be added automatically for the following cycle.

Should your account decline twice, your child/ren's enrolment will be suspended until the account is paid. If your account is left outstanding after 6 weeks, we cannot promise your child/ren's spot in class will not be offered to another student whose account is up to date. Accounts with \$100 or more outstanding will not be eligible to book make-up classes until the account is brought up to date.

What happens if I suspend or cancel my child/ren's enrolment?

As per the Terms and Conditions of Enrolment agreed on on commencement of enrolment, we require two weeks' notice in writing of your intentions to suspend or cancel your child/ren's enrolment. During this time we are able to book any make-ups still available on your account, arrange any outstanding certificates to be created and given out, and any balances on your account to be either paid or refunded. On confirmation of your child/ren's suspension or cancellation, you will receive their last class date, your last Direct Debit cycle date and amount, and any credit/debit to be finalised.

Extension Programs

Payment of extension programs is by purchase of 10 session pass. 10 session passes are valid for up to 6 months post purchase; Passes are per student, are not refundable and are not exchangeable for credit or for use by other students. Makeups are not available on passes; once session is booked/confirmed that counts as one visit, no show or cancellation after this does not count as a makeup.

Learn to Swim Program

The Bubble 'n' Kick Swim School's Learn to Swim Program consists of 8 levels, from water familiarisation through to stroke development and correction. Bubble 'n' Kick will also be offering a number of extension programs as our facility progresses.

Bubble & Splash: This introductory class is exactly that. Aimed for bubs 10-16 weeks, these 15min sessions are focused on sensory stimulation, teaching the parent/guardian how to effectively assist their child in class, and introducing cues. These short sessions are also a great way to settle bubs into new environments, especially if they require some conditioning to being happy in the water. New bubs are eligible for up to 5 FREE 15min sessions before being encouraged to enrol in our Learn to Swim Program.

Baby classes

Waterbabies: 4-10 months, Waterbabies is focused on building on bub's reflexes such as gripping and submersion into skills for swimming and survival. Waterbabies classes are capped at 4 students per class and run for 30min. Skills required before graduating this level include:

- ✓ Parent is comfortable and competent in assisting their child through the water and activities
- ✓ Student is content to participate in activities in classes
- ✓ Student is able to be successfully submerged on cues

Aquatots: 10-18 months, Aquatots encourages the child to move independently, which will reflect primitive movements such as wriggles or crawling movements, and as a result starting on developing their gross motor skills. Skills required before graduating this level include:

- ✓ Student can safely enter and exit the pool with assistance
- ✓ Student can independently kick with minimal assistance
- ✓ Student can independently paddle with minimal assistance
- ✓ Student can hold the wall (monkey) without assistance for minimum 10 seconds
- ✓ Student can float with assistance
- ✓ Student can successfully submerge on cue

Jellyfish: 18 months- 2 years, Jellyfish is our last level with a parent/ guardian in the pool assisting the student. In this level the child should be able to kick and paddle with increasing efficiency through the water. They should also be capable of performing water safety and survival skills with minimal to no assistance. Skills required before graduating this level include:

- ✓ Student is able to safely stand on the step without assistance
- ✓ Student is able to propel through the water using kicks and paddles minimum 2m
- ✓ Student is comfortable in submerging independently
- ✓ Student is able to follow instructions from the instructor (to the best of a 2yo's ability 😊)
- ✓ Student is happy to participate in class without a parent/guardian in the water

Toddler classes

Squid is our first independent level with parents out of the water and has a strong focus on cementing water safety and survival skills, as well as developing the swimming fundamentals. During this level students learn propulsion through kick and paddle, maintaining their horizontal body position, independently getting pop-up breaths, float for 10-15 seconds, and be able to swim at least 8m on their front and back. We aim to have students from 2-2.5 years, max 3 years old in this level, however, can be flexible pending the circumstances.

Starfish level is where we build our swim fitness, can maintain the horizontal body position both on their front and on their back and are transitioning out of activity/ circuit-based learning and into laps, which will eventuate into drills for stroke development and correction in the following levels. We aim to have students from 2.5-3.5 years, max 4, in these levels, however pending the student's needs and circumstances can be flexible.

Stroke development classes

Seahorse and Krill are stroke development and correction levels, introducing freestyle, backstroke and breaststroke in Seahorse, and further fine-tuning these with the addition of butterfly in Krill, as well as building up stamina and swim fitness. From here, depending on the student's age and maturity, they can move into Turtle where they work on all strokes, stroke correction, competition skills such as tumble-turns and finishes in the lesson pools at BKSS. If they are a little older and ready for the squad pool or open water swimming, we will encourage progression into these programs.

Water Safety Week

Emphasizing the importance we place on water safety and survival skills we dedicate all lessons during week 8 of term to these skills. But with a fun twist- it is PYJAMAS WEEK! To challenge our students in simulating real situations and how to react we encourage students and instructors to wear their pyjamas over their swimwear for their lesson, and to leave their goggles at home.

This way, the students experience how clothing affects their swimming, such as changing their range of movement and the added weight of wet clothes, but through a fun experience of games, activities, and challenges.

Extension Programs

Aquatic Adventurers is an extension of our Learn to Swim program, developing water and safety awareness in different water environments. These sessions are both practical and theoretical, and include beach and open water safety, identifying hazards in different swimming environments, open water swimming, and building fitness and endurance, but all fun and challenging!! Aquatic Adventurers run through terms 1, 2 and 4 due to water temperature.

Aquatic Adventurers is available for students Squid/Starfish level and up who are currently enrolled with Bubble 'n' Kick Swim School with approval from their regular instructor. For safety reasons, students under 5 years who are not currently enrolled with Bubble 'n' Kick Swim School and/or have not yet been approved by their regular instructor are not eligible to participate in this program.

Junior Squad program has been redesigned as of March 2018, now consisting of 5 levels and catering for swimmers transitioning from Learn to Swim, for students who wish to swim for fitness and recreation, and for students who want to pursue swimming competitively. We are looking at re-introducing this program for Term 4 2022.

PADI Bubblemaker's Program From 8 years old children can learn to scuba dive in the pool (confined water)! These programs are designed to expand our students opportunities to enjoy aquatic environments in different means and activities. The Bubblemaker's programs will be run intermittently through the year, generally during school holidays or on private booking. Keep an eye out for this program in 2023.

The Adapted Aquatics Program

Our mission at Bubble 'n' Kick Swim School is to become **THE STANDARD** for water safety and aquatic education in Australia. This means high quality aquatic education for children and adults, regardless of ability, background, or experience.

Aligned with this mission, we are excited to introduce our *Adapted Aquatics* Program from April 2022.

The Adapted Aquatics Program addresses the need for individual outcomes to be personalised for the student, adapted from our Learn to Swim Program and from their Personal Development Plan, to ensure their eligibility for NDIS funding. The Adapted Aquatics Program provides a wholistic approach to the student's progression and aquatic journey; not singularly focused on aquatics and water safety but rather working with the student's family and therapists to achieve progression across several facets, including:

- Gross Motor Skills and Coordination
- Mobility and Flexibility
- Communication and Social Skills
- Cognitive Development and Problem-Solving Skills
- Water Safety and Survival Skills
- Personal Development Goals

The Adapted Aquatics Program allows modification of our exclusive Learn to Swim Program and expansion of activities, techniques, and strategies through the use of facility, equipment, and aids both in planning and delivery that results in inclusive opportunities for every ability.

Therefore through this program Bubble 'n' Kick Swim School is better enabled to further embrace the diversity within our Sunshine Coast Community, by ensuring every student receives the resources, experience, and delivery needed to provide personalised, positive, and progressive swimming lessons and high-quality aquatic education, regardless of ability, background, or experience.

Instructors providing this program hold (at minimum) both AUSTSWIM Teacher of Access and Inclusion and Autism Swim Approved certification, in conjunction to the standard AUSTSWIM Teacher of Swimming and Water Safety, hold over 10-years' experience working with children and adults with different abilities, and regularly participate in industry workshops and training.

Now introducing a specific program for our NDIS students, Bubble 'n' Kick Swim School isn't 'just a swim school' with experience with different abilities, but rather will be in a better position to source specialised equipment and training for our instructors to greater diversify their knowledge, techniques, and strategies to help our students across all facets of their learning and development.

WHEN:

Sessions are scheduled according to availability and individual needs of the student. This program is offered through 1:1 and 2:1 30-minute sessions.

INVESTMENT:

1:1 lessons are \$60/ lesson or \$100 for two lessons per week

2:1 lessons are \$40/lesson or \$60 for two lessons per week

It is recommended by Laurie Lawrence and supported by results achieved throughout our industry that students who participate in two lessons per week progress consistently faster than those who only participate once a week. For our NDIS students, this correlates to participating in two lessons per week progress consistently and confidently compared to those who only participate in one per week. To assist in making two lessons a week achievable, we provide 15-25% discount on multiple lessons.

NDIS FUNDING:

NDIS Funding should be available through 'Innovative Community Participation'. Bubble 'n' Kick Swim School has recently commenced the 9-month process of becoming a NDIS Provider, and on completion will have a NDIS Provider number for you to use directly.

NDIS STUDENTS IN GROUP LESSONS:

At this stage Adapted Aquatics is not yet available for students participating in group lessons in our Learn to Swim Program. Bubble 'n' Kick Swim School are working with the NDIS and other leaders in our industry to find ways to implement this in the near future. Once finalised we will share these details with our Bubble 'n' Kick Swim Family.

Swim School Administration

Swim Star of the Month

Each month we recognise a student for 'Swim Star of the Month' and 'Swim Class of the Month'. Students are nominated by their instructor based on attendance, effort, participation, and progression, which are then assessed and awarded.

Birthdays

We LOVE birthdays!! We love to recognise birthdays on our birthday wall and in the newsletter so please ensure we have the correct details for your child/ren, so their birthday is not missed. If their birthday has been missed, please notify reception so this can be rectified ASAP.

POLICIES AND PROCEDURES

SWIM NAPPIES

All children 3 years and younger MUST wear a properly fitted swim nappy for the duration of the swimming lesson to be able to participate. Only once the child is COMPLETELY toilet trained are they exempt from this policy. Disposable nappies are to be worn once only. We reserve the right for our instructors to refuse inclusion of your child into the pool without an appropriate swim nappy or wearing a soiled swim nappy. Disposable nappies are available for purchase from the kiosk.

SWIM CAPS

All children from Squid level up are required to wear a swim cap to participate in their swimming lesson. Not only is to assist in sanitization, but children are also able to properly practice skills when they are not distracted by their hair in their eyes or caught in their arms. It is recommended though not compulsory to introduce swim caps in Jellyfish level to give the child time to get use to wearing them.

GOGGLES

Goggles can be used at the discretion of the parent or caregiver. Professionally we advise children Squid level and under do not use goggles whilst they grasp the fundamental water safety skills so that they do not become reliant on them. However, we do acknowledge some children have more sensitive eyes and therefore recommend negotiation with your instructor. As students progress into the higher levels and into the Development Squad program, we recommend goggles be used.

**Water Safety Week:* During Water Safety Week we strongly ask children leave their goggles at home to get the most out of the Water Safety Week activities.

MAKE-UP LESSONS

Make-up classes can be arranged for any lessons that had been cancelled in advance. There is no limit to how many make-ups you can use, however make-up lessons need to be used in the same term as the originally cancelled lesson. At the end of each term, any make-ups NOT BOOKED will expire.

**No-Shows:* Any absence for a scheduled lesson that has not been notified to reception via phone or email will result in the loss of that lesson. Notice is appreciated up to 2 hours before hand, so that we can notify the instructor. No shows DO NOT receive make up lessons.

Lessons that fall on any QLD Public Holidays, the Easter Long Weekend or during the two weeks over Christmas and New Years that we are closed, are credited to your child as make-up lessons. This way, we are able to ensure your child is not disadvantaged by missed lessons and has the opportunity to practice skills, maintain the consistency of practice and progression, and to keep on track to progress through their level as expected. We highly recommend make-up lessons be booked as close to the missed lesson as possible. When known in advance the child will be absent from their regular class, a make-up class can be booked prior to rather than at a later date.

Make-up bookings are made in classes with available spots, if the class is full of permanent students, this class will not be available for make-ups. You may be asked to move your make-up booking if a permanent booking is moved into the same class. For example, a class with two regular students has a 3rd spot available for make-ups, however if a student is moved into that class any make-up bookings will need to be rescheduled into another available class.

Due to insurance purposes, make-up lessons can NOT be used as the regular lesson, can NOT be transferred to other siblings or students attending Bubble 'n' Kick Swim School, and need to be booked at a separate time.

Make-ups are non-refundable, they cannot be used to be deducted from future fees and cannot be transferred to siblings or other students. If your child has been ill for an extended period, a medical certificate may be requested to ensure they are well enough to resume lessons.

COVID LOCKDOWNS

Unfortunately living with COVID is now our reality and we are all adapting to how both this affects us and how we can best meet the needs of our students and expectations of our families to accommodate snap lockdowns. From July 2021 any lockdowns 14 days or less will have any lessons credited to the students' to use any time in the following **6months**.

Lockdowns for 15 days or more will have all family accounts suspended until the lockdowns are lifted. Make-ups will only be accumulated from the first two weeks of the lockdown and will be available to use once we receive the 'all clear' to reopen.

If in this time your family circumstances change, e.g. you move away from the area, we still require two weeks written notice, and our Cancellation Policy still applies.

SUSPENSION AND CANCELLATION

We require a minimum of two weeks' written notice via email for lesson suspensions and cancellation of enrolment. Student bookings are perpetual, regardless of whether you pay via Direct Debit or Term block payments. Lesson bookings are automatically rolled over to the following term. Your child will remain enrolled in their class at Bubble 'n' Kick Swim School until your written notification is received, and you are responsible to pay for all classes until this occurs. Notice may be submitted to swim@bubblenkick.com.

Suspension is recommended for students absent for more than 3 weeks but less than 8 weeks due to illness or injury, or interstate or overseas holidays. Whilst two weeks' written notice is required, we will be able to hold your child's spot in class with accumulating an extensive number of makeups in the meantime. During this time, your Direct Debit will pause, and the lessons suspended for will be credited to the next term for term invoices.

FEEDBACK

We encourage your feedback, both positive and constructive, throughout the term. We do leave forms and booklets out that we encourage you to fill out during week 12. The growth and improvement of Bubble 'n' Kick Swim School very much comes from the input of our families as well as our team. If you have a concern, issue, or complaint, we can't fix it if we don't know about it, and we are more than happy to negotiate and act on this feedback to improve your experience with us. Our instructors also appreciate your feedback on the classes they provide for your child and have 'My Little Feedback Booklets' available to be filled out during week 12. Feedback may be submitted in person, in writing via email or form, or through survey monkeys. Ideas to improve our centre are always welcome.

Bubble 'n' Kick 2.0

23rd March 2020 Bubble 'n' Kick Swim School closed our doors due to the COVID19 Government restrictions across the state. With less than 24hours notice we didn't when we would re-open again, nor that we would not reopen at 25 Technology Drive ever again.

We persisted for months with a difficult property manager who could not fathom nor support the fact we were facing the potential of being closed and without income for at least 6 months, and still expected monthly outgoings and expenses to be paid during our closure. After almost 3 months of back and forth we decided to pack up and move out, de-fitting our centre in 3 weeks and handing in our keys June 30th. You could only imagine our devastation when the Stage 2 and 3 restrictions eased two weeks later, 2.5 months prior to the expected, which would have meant we would be up and running again.

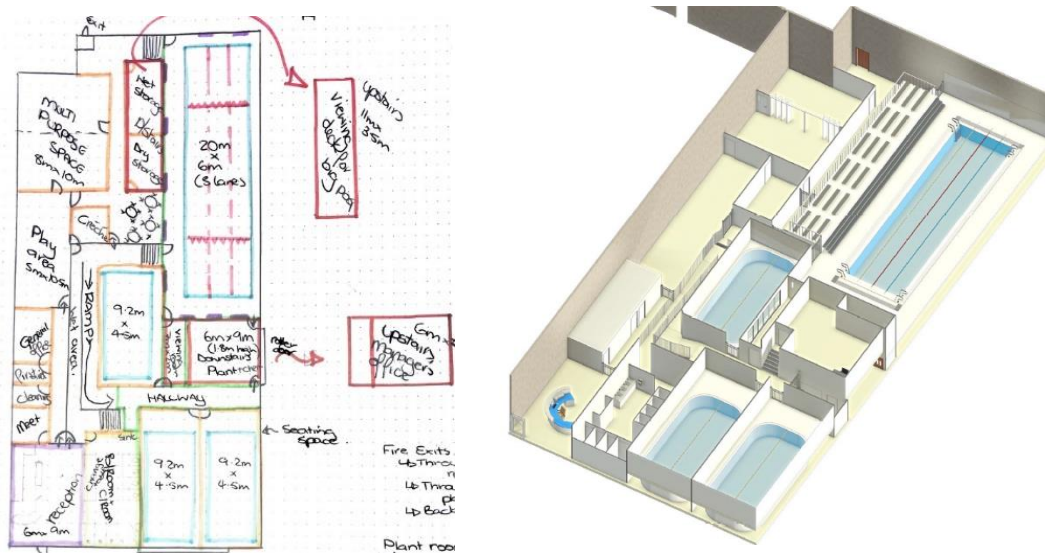


But we weren't done yet, we were never packing up to not re-open again, so we began the hunt for a new home and new plan. After 12 different inspections we found Unit 4, 5 Cedarbrook Drive Forest Glen. Not only was the location, the parking and size all major factors in our decision, it was a blank canvas, it was the only premises that was brand new, which meant we didn't have to conform to pre-existing office space or storage and could literally design the swim school to be whatever we wanted. And that's exactly what we did.



With her background as paramedic and lifeguard, and love of the water, Kym's dream has always been to grow Bubble 'n' Kick Swim School to be the home of Aquatic Education on the Sunshine Coast. Not only did this mean providing the highest quality of learn to swim, but to expand our services to include Open Water Water-Safety programs, Bronze Medallion and Lifeguard courses. The second goal Kym has for Bubble 'n' Kick is to be the most accessible swim school on the Sunshine Coast, meaning we would be able to accommodate and excel all students, including all with different needs and abilities, and providing rehabilitation and hydrotherapy services.

So here we are with floorplan #27, designed by Kym herself with the help of her ex-coach and mentor Adrian Williams. Everything from access and flow, classroom size, teaching facilities, to student and family experience and comfort has been thought of; from wider decks so parents don't end up soaked during the lesson, bigger pools so students have better quality practice space, bathroom with heating/air conditioning and hair dryers, a designated private teaching room with a separate viewing room that is available as needed and the whole complex being wheelchair friendly, not just a pool or a section.



In typical Kym style, it was full steam ahead focusing on the big picture, and no real idea of what the nitty gritty details that needed to be completed to make Bubble 'n' Kick 2.0 happen. Find a premises, build a swim school, open- not that hard, right?! 6months later we finally had Council Approval, the necessary engineering approval, hydraulic approval and building approval, and we could finally start building. Part of not knowing the nitty gritty of paperwork needed was also not budgeting for it, and after now 10months closed and really relying on my Woolies wages and the ATO Cash boosts each quarter the funds were looking slim. Not qualifying for QRIDA, the \$10k Business Boosts or the SME Scheme has meant Bubble 'n' Kick 2.0 had to be split into phases to be achievable. With two new shareholders who also see the vision and potential of our swim school also onboard, Phase 1 is underway.

Phase 1 includes reception, our bathroom, and the front two lesson pools, and we had aimed to have this structurally complete ASAP, with cosmetic finishes completed in the following weeks. Unfortunately due to back and forth with certifiers, exponential increases in material costs, and opening later than planned, we are behind on achieving this target. With the growth of our community we will see the remainder of phase 1 and following phases completed in 2022.

The rest of the Centre will be divided up to be completed into the following sections:

- ✓ Left Wall: Construction of offices and storage, ramp, play area and training rooms
- ✓ Centre Pool: 3rd Lesson Pool, viewing room and creche
- ✓ Lap Pool: Lap pool, seating stands, storage, manager's office/staff room and closing off the plant room

The order in which each section will be completed will be communicated as we get closer to starting each construction. The current target to be completely finished and operational is by Christmas 2023.

So welcome to our Bubble 'n' Kick Swim Family, and the journey we are on to grow into our vision of being the home of Aquatic Education on the Sunshine Coast. We're glad you're here, and if at any point you have any feedback or ideas that can help us improve and grow, don't be shy- TELL US!! We have got this far by the insight, experience, and feedback we have received over the years. 😊

SWIM EQUIPMENT AND PACKAGES

All packages when purchased within two weeks of enrolling receive 10% discount!

Enrolment Package (over 2yrs) \$40.00

Includes fabric cap and Bubble 'n' Kick Towel Bag- all the necessities for swimming lessons! RRP \$50

Enrolment Package (under 2yrs) \$50.00

Includes washable swim nappy and Bubble 'n' Kick Towel Bag- perfect starter pack for all our new bubs! RRP \$60.00

Squad Packs

Full Training Pack Starting from \$110

Includes Flippers, Kickboard, Pull Buoy, Hand Paddles and Mesh Swim Bag- all in your choice of colours! RRP \$120-145

Beginners Training Pack \$90

Includes Flippers, Kickboard and Mesh Swim Bag- all in your choice of colours! RRP \$95-\$110



Change Makers Vol 6!

July 2021 Kym was invited to be one of 25 ladies to share their inspirational story in the 2021 Change Makers Vol 6 of the International Best Seller Change Makers series. In less than 24hrs Vol 6 had reached Amazon Number 1 in Australia and within 3 days hit the top of the charts across 16 different categories in Australia, America, and Canada- Not bad for a local swim instructor!

This book is a great read of ladies overcoming challenges in health, business, family, and relationships to reach goals they never thought possible! And a great gift idea! Get your copy at Bubble 'n' Kick Reception at your next lesson ☺

Change Makers Vol 6 Paperback \$26.99

Personalised for you or your special recipient on request

